

## Nonstudent complaint log 08

8-3-07	08-NS101	Fluer De Lis Institute	*Credit card, wrong name. * Computer no good	August 29, 2008 License revoked. Appeal deadline passed after hearings.
1-24-08	08-NS102	Anthem/High Tech	Accreditation/ ACCSCT	October 23, 2008 Dismissed
1-24-08	08-NS103	Cortiva Institute	ACCET- Fin. Concerns	August 28, 2008 Dismissed
2-5-08	08-NS104	Reahard & Associates, Inc.	Not Licensed	March 27, 2008 Dismissed Sent dismissal letter August 29, 2008
3-29-08	08-NS105	Tucson College	Pima A.G.	July 24, 2008 Order of Probation (1 year) and Consent Agreement 12-21-09 vacated order on probation, complied with all requirements.

## Non-student complaint log 09

8-15-09	09-NS001	Asian Institute	Student alleged injury during massage	No violations, closed 8-25-08
12-9-08	09-NS002	Grand Canyon University	False Advertising	Issued Letter of Concern
3-31-09	09-NS003	National Personal Training Institute	Advertising Discounts	Issued a letter of Concern 6-25-09
6-25-09	09-NS004	Arizona Refrigeration Institute	Operating without a license	Opened a complaint. Issued a C&D 6-25-09

## Non-Student Complaints Log 10'

10-1-09	10-NS001	Vocational Career Institute	Board	False and Misleading advertisement. The practice of recruiting students through the placement of help wanted ads is contrary to Board Statutes.	Issued letter of Concern 10-22-09
09-29-09	10-NS002	National Personal Training Institute	Board	Non-compliance	1 Violation found R4-39 40 (5) \$1000.00 Civil Penalty. 12-21-09 Board determined violation of R4-39-304(D). Entered into Consent Agreement/Order on 1/25/2010 and received \$1000 check on 1/25
12-21-09	10-NS003	Asian Institute of Medical Studies	Board	ACAOM had several concerns w/ financial stability of institution	Board decided to open a complaint to be herd by Full Board at a later date.
12-21-09	10-NS004	Cortiva	Board	Placement does not meet ACCET requirements	12-28-10 Board opened a complaint. 4-22-2010 Board Dismissed complaint with no violations.
1-10-2010	10-NS005	Brookline College	D.L.		
1-19-2010	10-NS006	Cortiva Institute	B.W.	Grading...	
2-	10-NS007	Vocational Career Inst.	Board	Multiple allegations... 32-3051 (1)(6)(10)(11)(13)(15)(16)	2-25-2010 Board opened a complaint to investigate multiple possible violations. 8-26-2010 Board issued a letter of concern and closed the complaint.